As of August 01, 2012

MMC Process Overview (MEDDAC-K)

Phase I | Phase III | Phase II | FYI

1) Soldier is issued a profile that is Permanent or Temporary w\any PULHES rating of 3 or 4 **or**
2) is issued a profile changing an existing Permanent 3 or 4 condition **or**
3) is issued a profile that requires managed care to return to duty.

Profile forwarded to MMC office by Soldier/PCM/Commander with demographic & enrollment documents. Nurse Case Manager and physician review profile

Profile not approved

MMC office contacts profile originator & PCM with solutions to get profile approved

Specialty Consults ordered as needed

Soldier & Commander are contacted. Soldier is provided a checklist and appt for MMC interview; potentially done via phone.

Profile approved and 2nd Signature

Soldier meets with NCM for interview. Review and formulation of Managed Care Plan &/or referral to MAR2/MEB/RTD

Findings are sent to MMC Physician for review/approval/signature.

1) If MAR2 then pkg sent to 8A Retention Office
2) If Managed Care then PCM sent care plan w\ NCM follow-up to coordinate consult process
3) If MEB, pkg compiled and sent to START-C for approval

1) MMC will assist the PCM by managing consultative care that is difficult for the PCM to obtain or requires personal attention of a NCM.
2) MEB/Managed Care >6months process must go thru pre-approval at START-C. This takes approximately 2 months from profile date to PCS. WTU will be near Soldier's home of record for family support during healing.

Return to Duty is Goal
- RTD is expected to be < 6-months then Managed Care is in Korea
- RTD is expected to be > 6-months then Managed Care at CONUS/WTU or
- If condition is not resolvable to meet fitness standards IAW 40-501 then MEB process initiated

- HQ Army HRC is MAR2 Authority.
- The MMC exists to help Soldiers heal, help Commanders accomplish their mission and help the Army retain a mission ready Force.
- Profiles are communication between a PCM, the Soldier and the Soldier's Command.
- The MMC strives for a transparent process that benefits the Soldier, Unit, Command, Army and Mission.

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